HD Single/Dual/Venue Firmware Upgrade Process Version 2.6.33

PLEASE NOTE: Please follow this guide step by step. Doing the steps out of order, or jumping ahead may cause difficulties during the update process or cause the update to fail.

1. Download our "HD Firmware" via the following website, in the "Support & Resources" section at the bottom of the page or the download section.

   https://uc.yamaha.com/

   (**Do NOT unzip the File!!**)

2. Download "HD Control Panel Software" via the following website, in the "Support & Resources" section at the bottom of the page or the download section.

   https://uc.yamaha.com/

    (**Don't Install the Software Yet!! This is done in a later step.**)

3. Plug your HD Single/Dual or Venue Receiver into your PC with the USB to Mini-USB cable you received with it. It must also be plugged in via its electrical power adaptor/cord as well. Windows should recognize it as an unknown USB device. This is okay.

4. Install the software you downloaded in step 2. This will properly push the driver to your receiver unit. You should see a command prompt window (looks like an MS-DOS window) that says Installing Driver. This will confirm the driver is being installed properly.

5. Remove your microphones from the charger if they are charging, make sure any microphones you have are already paired up to HD Single/Dual or Venue Receiver. Place the within RF range of the receiver. **Do not return them to the charger base or power the microphones off during the firmware update process itself once it has begun.**

6. Launch the "HD Control Panel Software"

7. Click the Firmware Button. Make sure the Base and Mic check boxes are checked. Choose the Firmware .zip file you downloaded earlier. Click Start Update.

8. The Firmware Update should begin. The software will say Base and Mic Firmware Update completed when the process finishes.